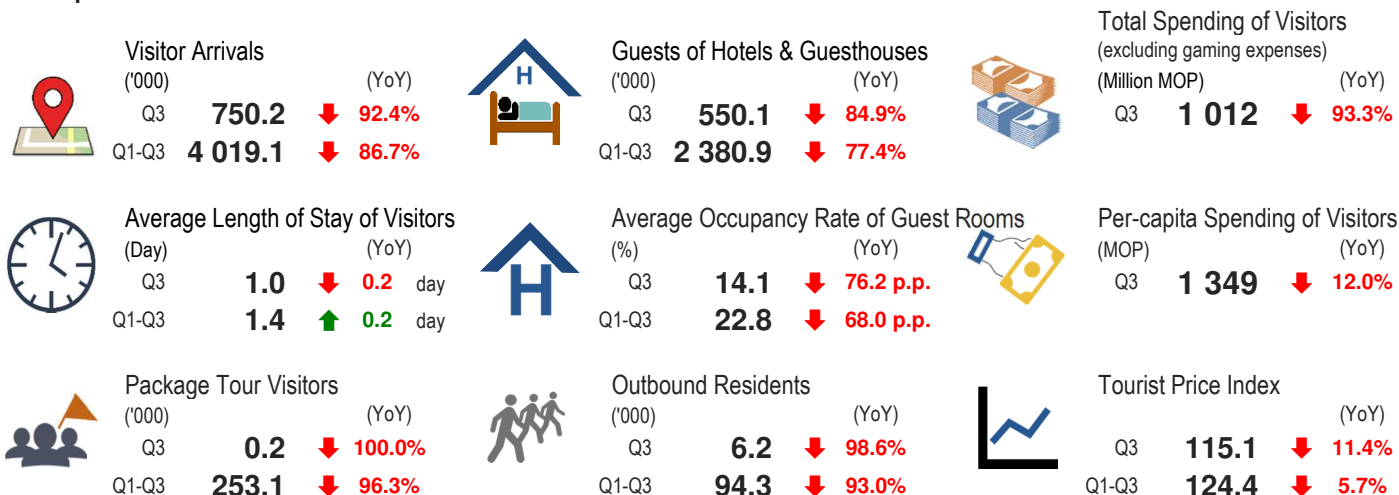
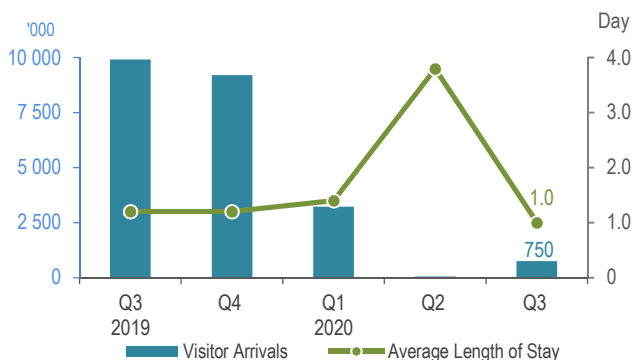


- With the resumption of exit endorsements for Mainland residents to travel to Macao, visitor arrivals leapt by 1,408.6% quarter-to-quarter to 750,204 in the third quarter of 2020; however, the figure still represented a decline of 92.4% year-on-year. The average length of stay of visitors shortened by 0.2 day year-on-year to 1.0 day. In the third quarter, outbound tour travel for Mainland residents was still on hold, while there were only 233 visitors joining local tours. In the first three quarters of 2020, visitor arrivals tumbled by 86.7% year-on-year, whereas the average length of stay of visitors grew by 0.2 day.
- At the end of the third quarter of 2020, the 117 hotels & guesthouses operating in Macao provided a total of 34,702 guest rooms. The average occupancy rate of guest rooms (excluding those designated for medical observation) fell by 76.2 percentage points year-on-year to 14.1%. Guests of hotels & guesthouses added up to 550,107, a year-on-year decrease of 84.9%. In the first three quarters of 2020, guests of hotels & guesthouses dropped by 77.4% year-on-year, and the average occupancy rate reduced by 68.0 percentage points.
- Per-capita spending of visitors fell by 12.0% year-on-year to MOP1,349 in the third quarter. On account of a decrease in number of visitor arrivals, total spending of visitors (excluding gaming expenses) declined by 93.3% year-on-year to MOP1.01 billion in the third quarter.
- The Tourist Price Index (TPI) (115.1) decreased by 11.4% year-on-year in the third quarter, whereas TPI for the first three quarters of 2020 went down by 5.7%.

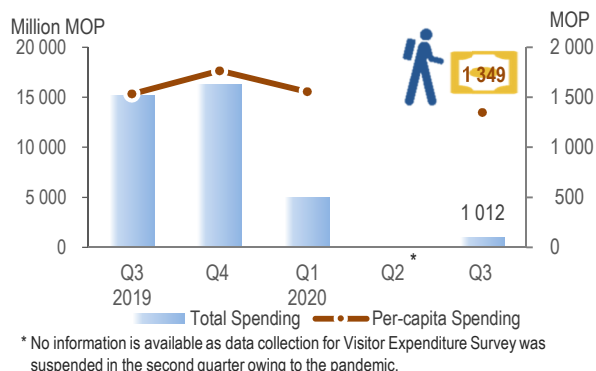
Principal Indicators



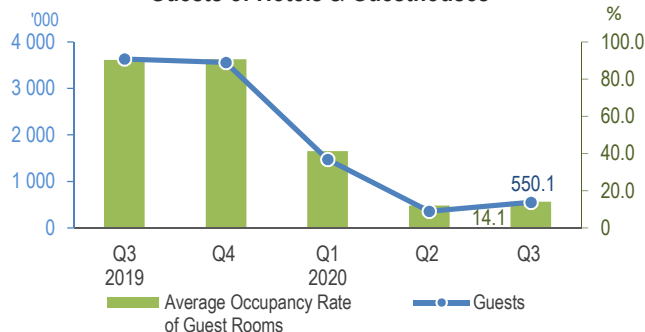
Average Length of Stay of Visitors



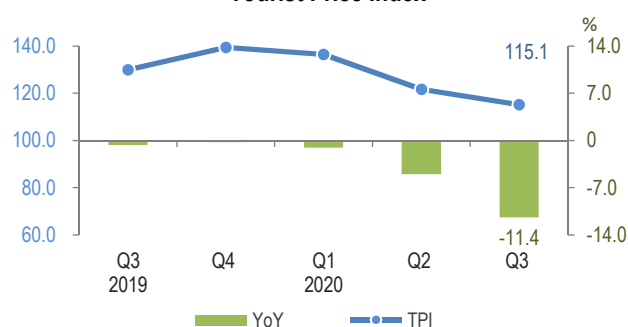
Total Spending and Per-capita Spending of Visitors



Guests of Hotels & Guesthouses

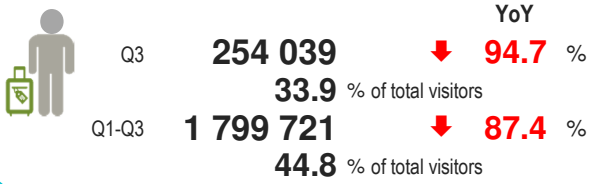


Tourist Price Index

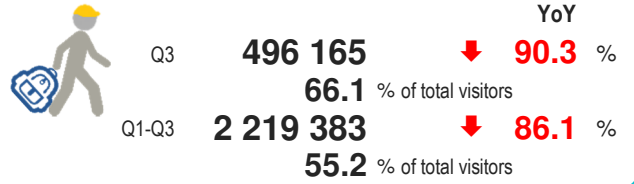


Visitor Arrivals

Overnight Visitors

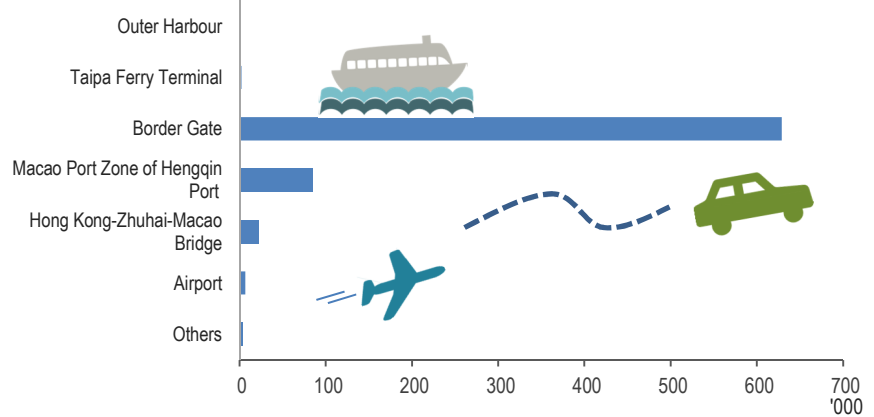


Same-day Visitors

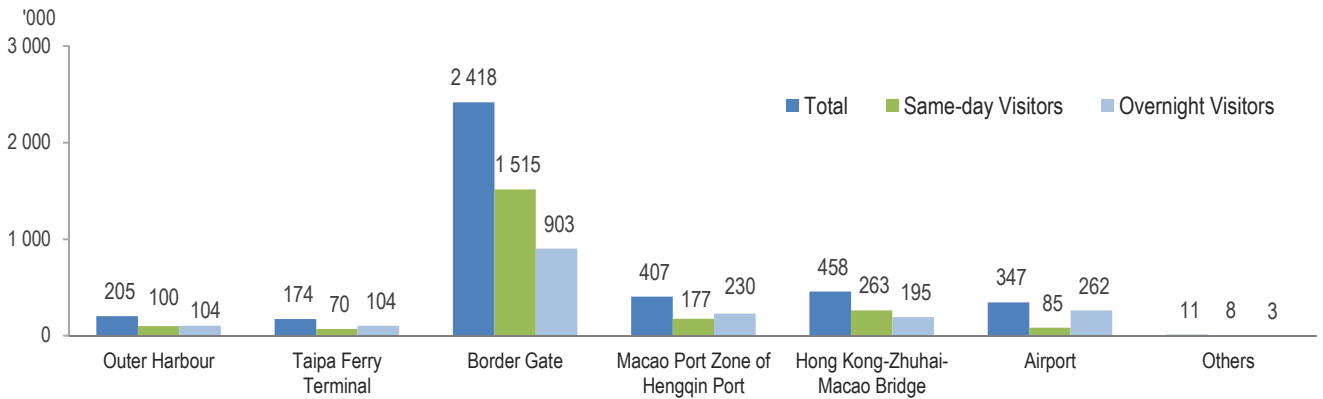


Visitor Arrivals at Different Checkpoints 3rd Quarter

Number of Visitors	YoY
1 461	↓ 99.8 %
2 289	↓ 99.7 %
628 860	↓ 88.3 %
84 544	↓ 89.4 %
22 037	↓ 98.3 %
6 520	↓ 99.3 %
4 493	↓ 32.7 %



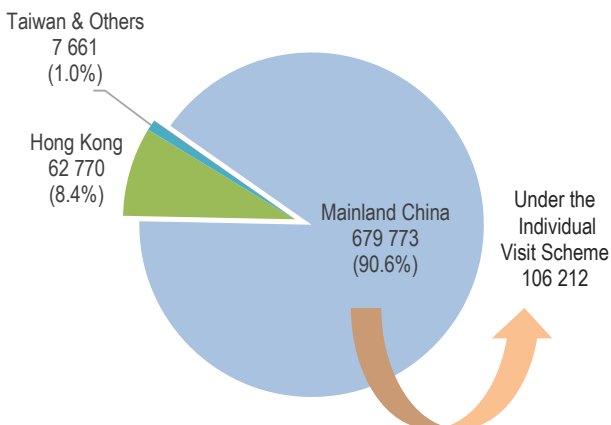
Q1-Q3



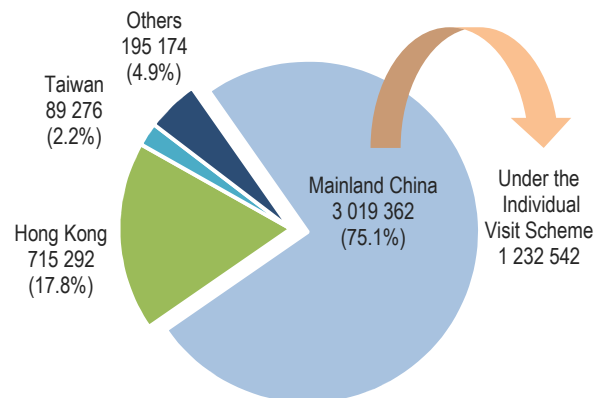
Note: The Outer Harbour and the Taipa Ferry Terminal resumed ferry services from 10 September 2020.

Distribution of Visitors by Country/Place

3rd Quarter

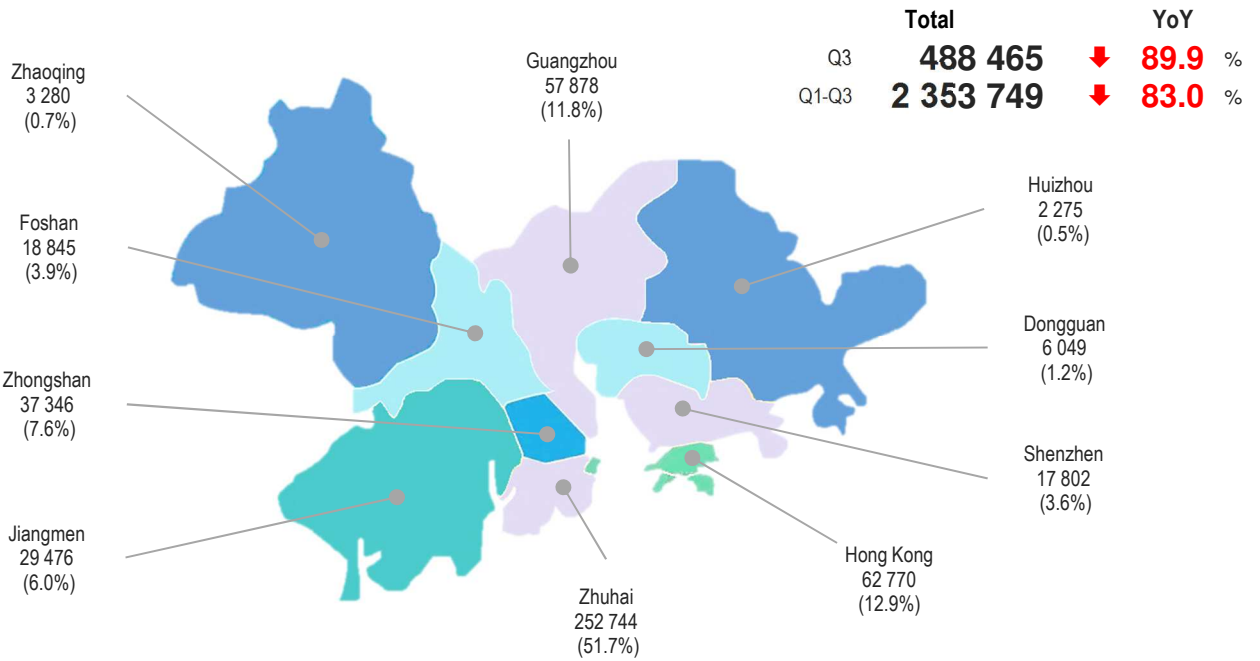


Q1-Q3



Visitors from the Cities of the Greater Bay Area

3rd Quarter



Hotels & Guesthouses



5-star Hotels

33 estab.
21 672 rooms
244 741 guests (Q3)
1 080 042 guests (Q1-Q3)



4-star Hotels

14 estab.
5 886 rooms
153 863 guests (Q3)
643 956 guests (Q1-Q3)



3-star Hotels

16 estab.
4 957 rooms
129 059 guests (Q3)
529 859 guests (Q1-Q3)



2-star Hotels

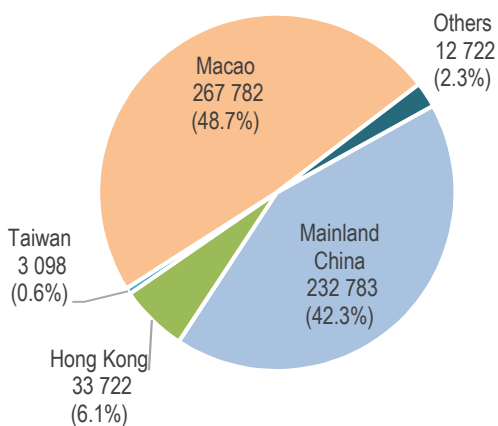
16 estab.
1 239 rooms
10 941 guests (Q3)
63 435 guests (Q1-Q3)



Guesthouses

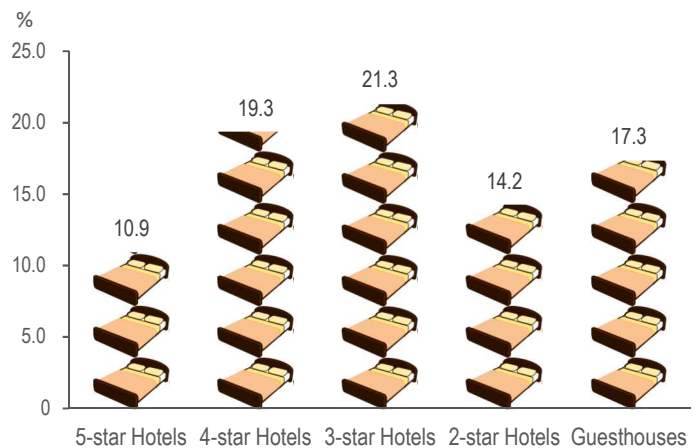
38 estab.
948 rooms
11 503 guests (Q3)
63 601 guests (Q1-Q3)

Distribution of Guests by Country/Place



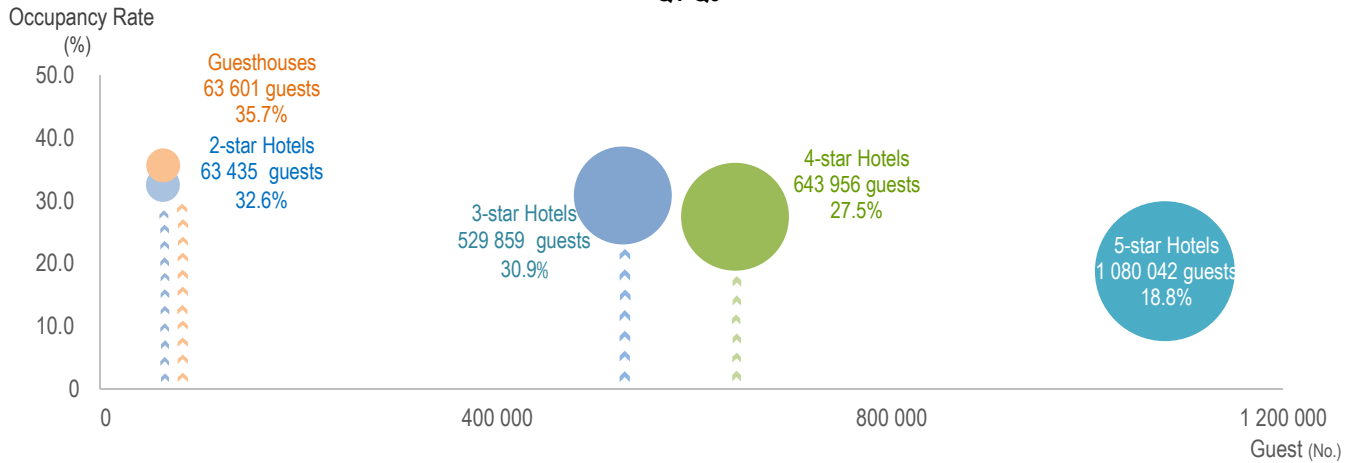
3rd Quarter

Average Occupancy Rate of Guest Rooms



Guests of Hotels/Guesthouses and Occupancy Rate

Q1-Q3



Visitor Spending (excluding gaming expenses)



Overnight Visitors



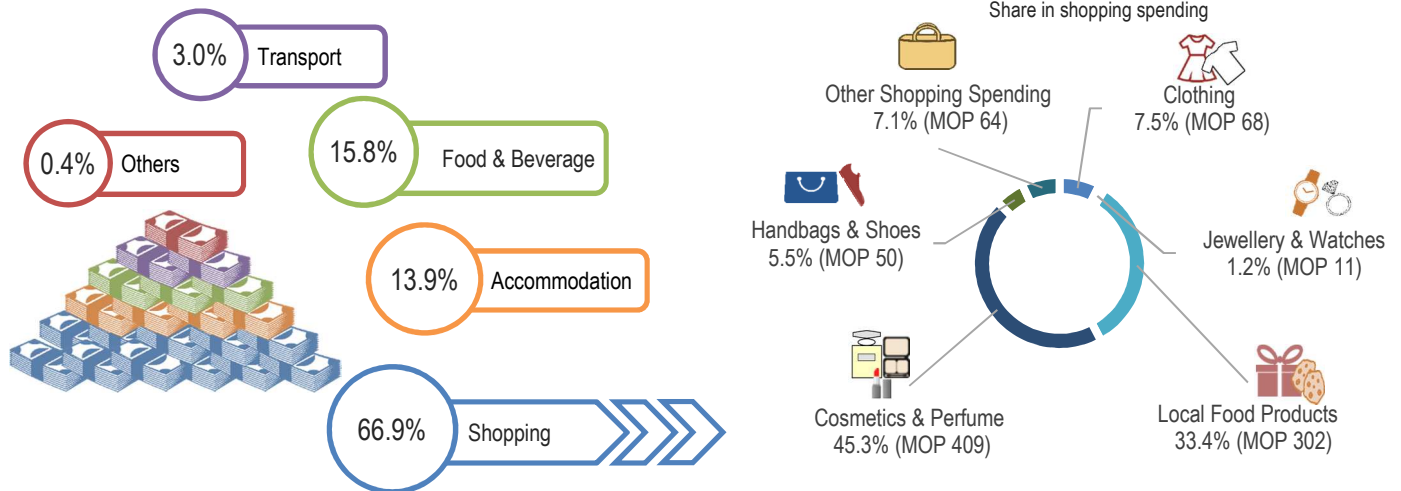
	YoY
Total Spending	726 Million MOP ↓ 94.0 %
Per-capita Spending	2 858 MOP ↑ 12.3 %

Same-day Visitors

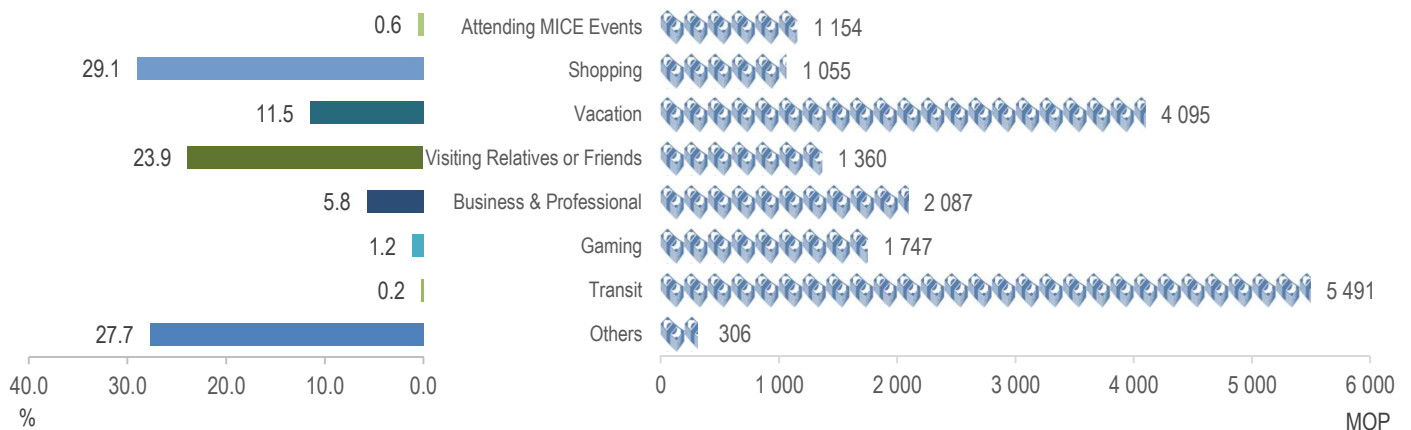


	YoY
Total Spending	286 Million MOP ↓ 90.5 %
Per-capita Spending	577 MOP ↓ 1.8 %

Structure of Visitor Spending



Structure and Per-Capita Spending of Visitors by Main Purpose of Visit



Tourist Price Index

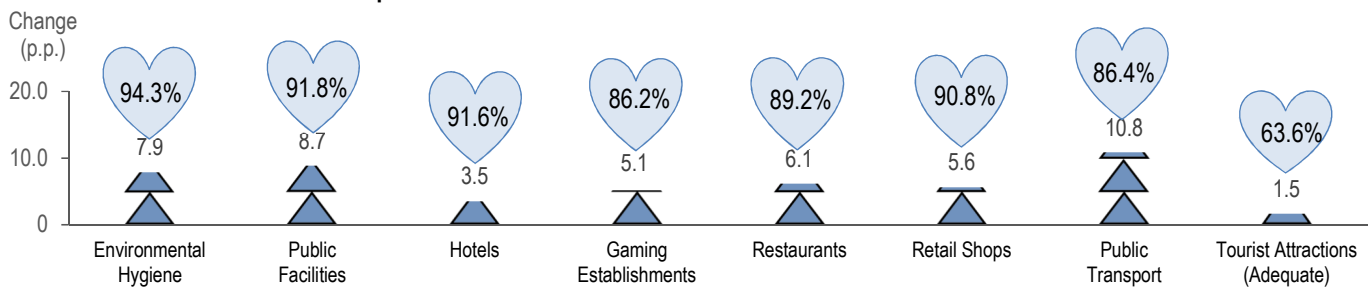


Item	Food, Alcoholic Beverages and Tobacco	Clothing and Footwear	Accommodation	Restaurant Services	Transport and Communications	Medicine and Personal Goods	Entertainment and Cultural Activities	Miscellaneous Goods
(Weight)	(12.8%)	(15.8%)	(23.1%)	(17.5%)	(8.1%)	(6.3%)	(2.1%)	(14.4%)
QoQ	↓ 9.6 %	↓ 1.8 %	↓ 13.2 %	↓ 4.2 %	↓ 3.1 %	↑ 0.2 %	↓ 3.6 %	↓ 0.4 %
YoY	↓ 7.5 %	↓ 10.4 %	↓ 38.4 %	↓ 6.0 %	↑ 4.8 %	↑ 1.8 %	↓ 6.0 %	↑ 3.4 %

Visitors' Comments



Proportions of Visitors who were Satisfied with the Services/Facilities



Proportion of visitors with favourable comments



Changes compared to the first quarter

Note: None of the interviewed visitors used services of travel agencies in the third quarter.

Outbound Residents



On Package Tours

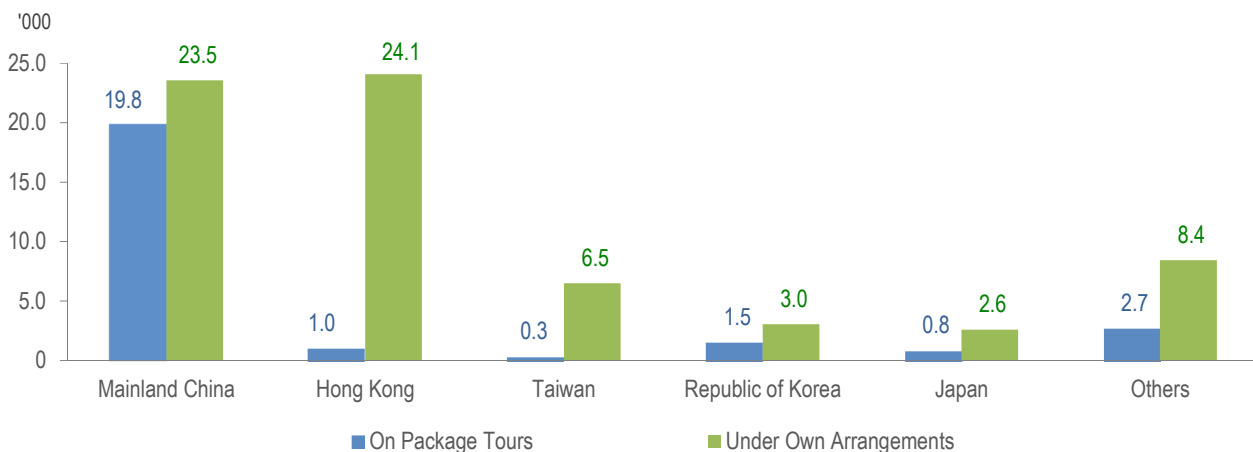
	Q3	YoY
Number of residents	3 297	↓ 97.7 %
Percentage of total outbound residents	52.8 %	
Q1-Q3	26 185	↓ 93.7 %
Percentage of total outbound residents	27.8 %	

Under Own Arrangements

	Q3	YoY
Number of residents	2 948	↓ 99.0 %
Percentage of total outbound residents	47.2 %	
Q1-Q3	68 157	↓ 92.6 %
Percentage of total outbound residents	72.2 %	

Outbound Residents by Travel Arrangements and Destination

Q1-Q3



Historical Data

	Q3					Q1-Q3				
	2015	2016	2017	2018	2019	2015	2016	2017	2018	2019
Visitors										
Visitor Arrivals ('000)	8 097	8 104	8 271	8 999	9 918	22 854	22 869	23 835	25 813	30 203
Average Length of Stay (Day)	1.1	1.2	1.3	1.3	1.2	1.0	1.2	1.2	1.3	1.2
Package Tour Visitors ('000)	2 515	1 993	2 249	2 238	1 868	7 505	5 416	6 005	6 507	6 784
Hotels/Guesthouses										
Guests ('000)	2 801	3 145	3 354	3 567	3 634	7 664	8 624	9 724	10 373	10 544
Average Occupancy Rate of Guest Rooms (%)	83.3	87.0	88.1	91.3	90.3	80.8	81.9	85.8	90.4	90.8
Visitor Spending										
Total Spending (Million MOP)	12 467	14 636	15 931	18 352	15 198	38 077	37 873	43 138	51 268	47 834
Per-capita Spending (MOP)	1 540	1 806	1 926	2 039	1 532
Tourist Price Index										
YoY(%)	-2.7	-3.5	2.2	0.9	-0.6	-0.1	-5.8	-0.9	3.3	-0.4
Outbound Residents										
Total ('000)	373	317	352	445	445	1 099	917	1 017	1 311	1 338

Sampling Errors of Visitor Spending in Q3

	MOP							
	Per-capita Spending		Shopping		Accommodation		Food & Beverage	
	2019	2020	2019	2020	2019	2020	2019	2020
Visitors	0.8	2.5	0.6	1.9	0.2	0.7	0.2	0.5
Overnight Visitors	1.4	5.8	1.0	4.8	0.4	1.8	0.3	1.4
Same-day Visitors	0.4	1.3	0.4	1.2	-	-	0.1	0.1

Methodology, Scope and Coverage

Data are obtained primarily from the Public Security Police Force, travel agencies, hotels, guesthouses and Visitor Expenditure Survey.

Data on visitor arrivals are provided by the Public Security Police Force on a monthly basis, while information on package tour visitors and outbound Macao residents using services of travel agencies is obtained from travel agencies every month. Besides, monthly information on guests is collected from hotels and guesthouses.

Visitor Expenditure Survey, which covers all visitors in Macao, adopts quota sampling method in selecting the sample. Enumerators collect data on spending as well as comments on services and facilities from visitors during their stay in Macao at major departure points. As affected by the pandemic, data collection for Visitor Expenditure Survey was suspended in the second quarter, but resumed in mid-August. Thus, data on visitor expenditure for the third quarter were extrapolated from around 1,400 valid samples which were collected in August and September, whereas results for visitor comments were derived by aggregating the data collected from the samples.

The Tourist Price Index reflects changes in the prices of goods and services purchased by visitors. The sections of goods and services, namely Food, Alcoholic Beverages and Tobacco; Clothing and Footwear; Accommodation; Restaurant Services; Transport and Communications; Medicine and Personal Goods; Entertainment and Cultural Activities; and Miscellaneous Goods, are determined according to the consumption pattern of visitors.

Glossary

Visitor¹: Any person taking a trip to a main destination outside his/her usual environment, for less than a year, for any main purpose other than to be employed by a resident entity in the country or place visited.

Classification of Visitors:

Overnight Visitor: Visitor who stays at least one night in a residential unit, casino, etc. in the place visited, or has accommodation arrangement with a hotel/guesthouse.

Same-day Visitor: Visitor who does not stay overnight in any residential unit, hotel/guesthouse, casino, etc. in the place visited, nor does he/she have accommodation arrangement with a hotel/guesthouse.

Main Purpose of Visit¹: The most important reason or motivation for the trip, in the absence of which the trip would not have taken place.

Spending of Visitors¹: The amount paid by visitors for the purchase of goods and services for own use or to give away, including expenses paid by the visitors or reimbursed by others such as relatives, friends or employers. Spending of visitors excludes gaming expenses, donations and expenditure on purchase of assets and goods for resale.

Note1: The definitions are in accordance with the International Recommendations for Tourism Statistics 2008 of UNWTO.

Symbols and abbreviations:

-	Absolute value equals zero	%	Percentage	..	Not applicable	▲	Increase	▼	Decrease
estab.	Establishment	p.p.	Percentage point	QoQ	Quarter-on-quarter change	Q	Quarter		
MOP	Macao Pataca	'000	Thousand	YoY	Year-on-year change	No.	Number		